

Dear Cllr Skarda

Thank you for contacting my colleague, Scott, about Post Office services in Bibury, I have been asked to reply.

As you know Bibury Post Office closed temporarily last year due to extensive building work taking place. Unfortunately, the work has taken longer than anticipated and the branch remains temporarily closed.

Post Office is currently operating in a very challenging economic climate, as are many retailers. We have limited funding available to maintain the Post Office network and we have to prioritise locations where there is the greatest need. Unfortunately, we don't have funding available to provide services to Bibury, including outreach services, on a temporary basis.

We are committed to maintaining our access criteria so that 99% of the UK's population are within 3 miles of a Post Office and 90% are within 1 mile and we will continue to review this position. The nearest alternative Post Office to Bibury is at Coln St Aldwyns – 2.4 miles away. The branch provides a wide range of services for customers.

I appreciate that this may be disappointing for the community, and we apologise to customers who are travelling further to access services. We are in contact the postmaster at Bibury and as soon as we have news that services can be restored, we will update the local community.

Kind regards

Laura